Software Site Survey

So that Dayton Service and Software personnel can better support you around the world, please complete the information below and fax or email to service@ohiogt.com. Send to Dayton at least a week in advance of technician's presence on site. In case of emergency visit, provide to Dayton as soon as visit is arranged.

Technician Information

Tech Name _____

Date(s) at customer site _____

Customer Information

Company Name _____

Company Location _____

Description of Work to be Performed

☐ New Collage installation ☐ New Xitron RIP installation

☐ New engraver computer installation ☐ New engraver installation

☐ Preventive maintenance, engraver ☐ Emergency engraver support

☐ Other (please describe):

> _(text box)_

Existing Collage

Complete for each Collage computer. If unknown, please provide after arrival at customer site.
Use additional paper if necessary

Computer name	Windows OS	Collage version	Dongle licenses

If customer has Collage version 2.x with parallel port dongle(s), please provide dongle serial number (visible through little plastic shield on the dongle). _____

To find Collage version, see Help > About.
To find dongle licenses: Start > All Programs > Collage > Collage Utilities > Dongle Check

Existing RIP

Jaws RIP	Harlequin/Navigator v5	Xitron v9/10	No RIP

Installed on Collage PC   On standalone (non-Collage) PC

Engraver # 1

Engraver Type:	☐ Spectrum	☐ GS HS	☐ GS 827	
	☐ Type D	☐ GS 857	☐ 800-series	☐ 700-series
Computer OS:	☐ RedHat	☐ Fedora 6	☐ Fedora 13	☐ Fedora 20

If DTG, software and hardware version _____

Collage/Embedded software version _____

Hasp dongle licenses (list all) _____

Use additional paper if necessary for more engravers

Workflow description

☐ Ohio jobs with Ohio screen/angle ☐ Hell jobs (i.e., using K500s)

Production workload (Cylinders per engraver or cylinders per site): _____

☐ Does this customer have any non-standard feature being used on Collage or engraver? For example: Helio Match or Laser Match on HS; Mega head, High Output engrave head, dual engrave heads; extremely old version of Collage. If yes, please explain below:

How to find engraver information

Open a terminal window and do the following:

To find the OS type, enter

```
uname -r
```

To find software version on Spectrum, GS HS, or GS 827, enter

```
more /home/clshome/bin/version
more /home/clshome/bin/emb_version
```

To find software version on Linux RTI, enter

```
more /home/clshome/bin/version
```

To find Hasp dongle licenses, enter:

```
OeeDongleCheck
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