

Updating a Collage or Engraver Dongle

Collage software and Gravostar engravers use a USB Hasp dongle which is programmed with the Ohio GT licenses purchased for your site. There is a dongle on each Windows and Linux computer running Collage software, and on RTI or Gravostar computers.



USB Hasp dongles (old style on the left and new style on the right)

You have been sent this document from Ohio GT's Customer Support because your dongle(s) need to be updated, for example with a new license(s) or a different expiration date or no expiration date.

Overview

- 1. You will run a program on a Collage computer to generate a Hasp update request, which is a long text string.
- 2. You will copy and paste this into a text document, and then email this document to Ohio GT.
- 3. A new update text string will be emailed back to you, and you will use the same program to apply the update to the dongle.

This document tells you how to generate the request string for a dongle and how to apply the update to that dongle. If you have more than one Collage PC, you must perform the steps in this document on each computer separately.

IMPORTANT!

Be certain there is only <u>ONE</u> dongle plugged into the Collage computer when you generate the request string!

You must use the same computer when you request an update and when you apply the update.

RTI or Embedded

For an RTI or embedded computer, plug the dongle into the Collage PC and remove the Collage dongle.

If you are replacing an embedded computer, the dongle from the old embedded computer will be used on the replacement. You need to update the dongle license first, however, using the procedure in this document.

Before you begin

- You must have email access so you can email a document to Customer Support.
- On the Collage computer, you must have a text editor, such as Notepad (an application that ships with Windows). This is the document you will email to Customer Support.

Generate a Request

1. On a Collage computer, plug in the dongle that must be updated.

> Be certain there is only ONE dongle plugged into the computer!

- 2. From the Start menu, point to Program Files, then Collage, then Utilities, then Hasp Update.
- 3. The Hasp Update Tool opens.

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	Generate Request	Save to File	Open File	Apply Update	

- 4. Click the Generate Request button. A dialog briefly displays, as information about your dongle is gathered.
- 5. The small dialog closes, and a window opens where information must be entered. All fields must be completed.

Company's Name - Enter your company name

Company's Location – Enter the City and Country where you are located

Computer Name – Enter the name of the computer where you are generating this request.

Reason for Request – Select from the menu the most appropriate reason for updating the dongle.

- If the reason is Adding a License, enter the licenses you are purchasing in the next field.
- If the reason is Upgrading Software to New Version, enter the version you currently have in the next field, and the version you are upgrading to in the following field.



inter Customer and Purchase Information	×				
Company's Name:					
Company's Location (City, Country):					
Computer Name (description to help you identify this machine):					
Reason for request:					
What license do you want to add?					
Version of Software (if upgrading, version you are upgrading to):					
Daetwyler Purchase Order Number (*required*):					
Cancel					

- If the reason is Received Wrong Software/Dongle, enter the Software/Dongle you were supposed to get to in the next field.
- If the reason is Other, explain in the next field.

Version of Software – Enter the version of software you currently have. If you are upgrading software, enter the version you will upgrade to.

Daetwyler Purchase Order Number – Enter the purchase order number or order confirmation number you received from Ohio GT or Daetwyler Graphics. *If you don't know this number, just enter 123.*

Note: Please contact Customer Support for assistance in completing this window if you have any questions.

Click OK when done.

6. A text string appears in the window.

Note: If your dongle is an old style (long), there will only be about 5 lines. If your dongle is a new style (short), there will be many lines, as in the picture:

HaspUpdateTool	×
VOS+7dLkC6druQrc8NrBM412w2KSsKo4kL14FIMpCrp2GYHRO2tjud5178lwmj2JcLugBj2KSNo	_
grissCstzturQPKQKNDIKEPUPI+WriakNDWKQzUBKV+UVCDZSstztHOLBI gtrD+HztryTKr3g0Lonii [7-pb.1] DEd-tyte[c4E]ki IDII/WEd/2006CD_S02UBKV+UVCDZSstztHOLBI gtrD+HztryTKr3g0Lonii	
172 TZE SEDET GEOTI (JOTNEWS) 270 GROUT AUGULTUS VEGAUS CONCOVINCY IN GARAGE CONSTRUCTION (CONTRACT) CONTRACT	
GC/will/8W/Will/ben/Byt bN27+vOav/HHG/1462e37X/DK/DHmeryddDb132dVEH/mill/8W/Will/8ZC	
VZDw4VMulZeDISVroZigwpDM9(ogZCE304Hiltz/icrof3/SBMewCD82Dal 78xE3th878h0zv9EE	
9CW/zsc/01uCovZESY27A3NP3Z/XW/kb4o8mi135xyxx6/ULa52K/a/9VPP2cKy1a5/W/hcfMTHn	
iNraKPa+ivXI IP226sOEP7ti rDHI eMWA8TakK8i wma/i IrayTv+5kE0OHHK/wkr+22ERO9TikXW8k/	
wa5OP07+Gk5VMIB2Er/MaV2C1ubgE7OD5XXI/VokwNB7/2F1TgwfEGkbg0htgP3b22BrWc2tGt8iDM	
Dvigk/2nE0dL08LkNL7NrWNhGNGgLis81/ViYAb6kwAmgnp4ExiDsxb+0dtV2m0iPa8zK+8haZp3/	
9ZHbLxBXvitEit9V3afa6lYM11BDM6255oP11X7vaCTB1KvtRB5oD6wzNbg1laiBBOFi/0ODsKN	
bCI/TPPXLvOR78gGbft/FWdSf2xDgaup21+zoAMUY4kI/XpWTJ2shOYXyhJS3Tbig6SSbHTEk/sv	
OhKy999k+o/oxf4DAtmi4dza0xLM3iXzDXT5BU6vakG8+MNwX9iHJaD9ROa4NHC54mIkD1/ZHnUk	
AuzNa1KN1D3aiaU6iBGd7NY36+2sr2YAiLO9I/h565p5Ja5BAYRdrR5DgAhFOpRmgiwfrOurJp8m	
o+gtGxJgvnZJas93J8PYwKcOVWF55UgiuzP7rw20rIgmo6KN339a/2WoGvNOZx2L0ONAKwLL0425	
gbk+IlaRxsfg/9CsYYa0yQAMn0XVpkxHYe1Ci83E/jgKXfkQZRDA2iezwac66DykY+gX3Y8s0cAM	
xee3lFbebY0sOrSbHPvphXrMSeI3Ya0uj85ZuXIN5fGxdRJaByYp6KfOqF+bm+yhrwWCLZJQjAXr	
vsGyJkqK2fApHcrNSQp8f/bNG1jVybtExLz/cf7n7cmN7+RuIPxSCdP5+Jl1V6rfidU7shZTSKBV	
TT1PAIR1UjPgeQMqc09zusrKHKCel58/QUI1a2TGvPPGqtC11FT9geysB9LYVU00m+B+4dewmg8g	
rg4HwK4B4RGUkkXb7tZO1z29ttQsxkbQ6LAV5yk/8ZtQU4tlVSchnZBaCHZ2e/HSRz1sduz6mLmY	
zhJohRP6Y1Ozumj7t5yy96uoi4T5azUA4L2xjOQEU9tfTiWwXn6rs4SrMJ0j9gzpLuIP4ezb778h	
MXjsVA5J5MRE8tSpSrTH0NP1akqpglbkfoPe/X3L7ihBYUMpDKxbzpyktk7UK+RnkI/FUvZbQ20X	
h+7mggVIP1RCyaVAwKPKHyw+y3YRuNzWctnSipj3VFaCONyWSK5d/JhLycJtF/eTYYzyWTNQaysq	
cfbfBFxyln/rs1Pt9uzR49ew+KVt/2fDFyusw3FCHcZKjeCTgkoui8kKmPvxL7safkIpqsPa82j5	
dccJjyRT8uuj/8I8dSicv5sQt2nYnkc36paBmUzj+JPgyQcTfjoAqxezIk/KuSE/WOVvzDGsIHz7	
bOskkR6vyORCCdEN5+7sxRxXoW1ii8iH3IFyubD+1DjGZWlCtJ+Fsk/G/3nPaMc5/xYbcUr2ef5g	
G6cBRoG052rfegdiTk/hRibwRObLyo+CXoUBqE+sKjMT8XAWXc1ft4+5PLRcCpYNm6GxPqd1j5vx	
RXhO16oBd4+2D+Gl+TWQqFSrytl7+0jYz54kAWuC2VLIVA43TneQjfkdXCN8E/uafNGr/g+yBvUn	
PEVFkk8YO72LlLQF59pQ3FRuVFApc5O5xGU5vf1LH8uMZTTXm2kCjkGFrooaBJnzxEvuR/+I0rCp	
INfl8tyab22E+EStIW9XCPhh5lYpxM+wPyA71Cs0KExYNMBj6RhHV5tEXX0H2zBCtqdZ1Vy/zJsC	
NhQiGBcF0Q2yGnzQwAFckuI29poTV8T4GCPMnl80hlWMGW3Ux9ToyE4UKXUILWNqjlH6u2kZtqbd	-
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Consulta Document Save to File Open File Anaturu	
Generate Request Apply 0	poace

- 7. Click Save To File.
- In the Save As window, specify a location for the text file. Usually, saving to the Desktop makes it easy to find the file.

The file name is similar to cls1_request_20090428_133858.txt

Save As		<u>? ×</u>
Save in:	🞯 Desktop 💌 🗲	🛍 💣 🎫 -
My Recent Documents Desktop My Documents My Computer	My Documents My Computer Or My Network Places odf read text-notes Constraints For 3-1-15.txt michartanet Tekcom	
My Network	File name: request_20090414_135724.txt	▼ <u>S</u> ave
Places	Save as type: Text Files (*.txt)	▼ Cancel

- 9. Close the HaspUpdateTool window by clicking the X in the upper right corner.
- 10. If the Collage PC doesn't have email, capability, transfer the text document(s) to a computer that does.

In a new email message, attach the text document(s) with the Hasp Update text string(s). Email the message to Ohio GT using the email **haspupdate@ohiogt.com**

Note:

If you have multiple Collage computers, repeat the above steps on each computer. Name the text document with the name of that computer (such as "cls2_request...").

If you are using an embedded or RTI dongle, be sure to name the text document with the name of the computer, not the name of the Collage computer (such as "rti1_request...").

Update the Dongle

After Customer Support receives your email, a new text string with the additional license(s) is created and emailed back to you in a text document. The name will be similar to cls1_response_2009 428_1342 7.txt. Note that the name of the computer is in the text file name.

1. Transfer the new text document to the Collage computer you will be updating. Generally, putting it on the desktop works well.

Important!! This update string is for a specific dongle and it cannot be used on any other. If you have 2 or more Collage computers, you must be careful to use the correct update string for each dongle. You must apply the update string using the same computer used to request the update.

- 2. On a Collage computer, from the Start menu, point to Program Files, then Collage, then Utilities, then Hasp Update.
- 3. Click Open File and navigate to the desktop. Select the response.txt file.

This loads the response string into the Hasp Update Tool.

4. Click the Apply Update button.

A message displays telling you the update was successful.

You can delete the response.txt file: it cannot be used again.



Checking the Dongle

After performing the update, check the dongle. From the Start menu, go to Programs, then Collage, then Utilities, then click Dongle Check.